








Annex B: 'Easy Read' summaries, indicating questions, criteria and RAG Ratings.


Being Healthy (Section A)

	Questions	What happens in Southend-on-Sea	How well are we doing
1	<p>Do GPs have good lists of people with Learning Disabilities that reflect the population?</p>	<p>Yes.</p> <p>GPs do have lists of people with Learning Disabilities.</p> <p>They are not as good as they could be because more could be done to make sure that these lists reflect the kinds of people that the GP serves.</p>	 <p>Amber</p>
2	<p>Are people with Learning Disabilities having screening for things like obesity and epilepsy?</p> <p>Is it known how many are being screened compared to the non-learning disabled people?</p>	<p>Yes.</p> <p>People are having screening but it is not known how this compares with the population that are not learning disabled.</p>	 <p>Red</p>


3	<p>Are people with Learning Disabilities having regular/annual health checks?</p>	<p>Yes.</p> <p>In 2012/13, 64% of patients of GPs had an annual health check.</p> <p>A lot of work is done to make sure that the people that have been listed as having a Learning Disability actually have a Learning Disability so that the lists are accurate.</p>	 <p>Amber</p>
4	<p>Do people with Learning Disabilities have their Health Action Plans (HAPs) done when they have their regular Annual Health Check?</p>	<p>Yes</p> <p>There many occasions when HAPs are done at the time of Annual Health Checks and nurses try and make sure this happens as often as possible.</p>	 <p>Amber</p>



5	<p>Is there good information on the number of people with Learning Disabilities who are screened for cancer?</p>	<p>No</p> <p>There is little data on the number of people who are screened. This information is not available yet from NHS England.</p> <p>However a lot of help is given to people with Learning Disabilities to have cancer screening.</p>	 <p>Amber</p>
6	<p>Do GPs let hospitals and other providers know whether people referred have Learning Disabilities?</p>	<p>Yes.</p> <p>People are identified to the local hospital and other providers but there is no CCG wide system in place to do this.</p> <p>The hospital can then make reasonable adjustments to make sure that the person with Learning Disabilities is well cared for.</p>	 <p>Amber</p>


7	<p>Is there a Learning Disability Nurse in the local hospital and does the hospital make sure that services within the hospital work well for people with Learning Disabilities?</p>	<p>Yes</p> <p>There is a nurse that makes sure that people with Learning Disabilities are well cared for.</p> <p>The things that are done are for people with Learning Disabilities are monitored so that care can improve.</p>	 <p>Green</p>
8	<p>Are people with Learning Disabilities known in community services?</p> <p>Community services include: dentists; ophthalmologists; pharmacists and community nursing and midwifery.</p>	<p>Yes.</p> <p>People with Learning Disabilities are known and reasonable adjustments are made.</p> <p>People with Learning Disabilities are not flagged.</p>	 <p>Amber</p>



9	Do commissioners know about people with Learning Disabilities in the criminal justice system? (In police stations; in courts and in prisons)	<p>No.</p> <p>Work does go on sometimes with people with Learning Disabilities in the criminal justice system.</p> <p>However we do not know about all the people with Learning Disabilities in that system as little information is available.</p>	 <p>Red</p>
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Being Safe (Section B)


	Questions	What happens in Southend-on-Sea:	How well are we doing?
1	In health and in social care, do people have regular reviews?	<p>Yes.</p> <p>Most (over 90%) of people have reviews every year.</p> <p>There are also good links with the transitions service which works with young people as they become adults.</p> <p>Transitions services review all young people that they are working with at least every year.</p>	 <p>Amber</p>

2	<p>Are contracts with organisations reviewed regularly?</p>	<p>Yes.</p> <p>Contracts with organisations are reviewed regularly.</p> <p>There are also a wide range of indicators within contracts.</p> <p>Indicators tell us how well the organisation is doing at meeting the needs of people with Learning Disabilities.</p>	 <p>Green</p>
3	<p>Do health service commissioners seek to make sure that NHS Trusts are compliant with equalities?</p>	<p>Yes.</p> <p>Health Services do look at what NHS providers are doing about equalities.</p>	 <p>Green</p>


4	<p>Are people with Learning Disabilities who live in Southend-on-Sea safe in organisations?</p>	<p>Yes.</p> <p>There are good arrangements for keeping people with Learning Disabilities safe in Southend-on-Sea.</p> <p>We think this because we keep asking organisations about how they are keeping people with Learning Disabilities safe. There are good systems within organisations.</p> <p>We also think this because a lot of people in the council and in health services know what is going on. People can bring problems to the attention of the safeguarding board</p>	 <p>Green</p>
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5	<p>Are people with Learning Disabilities helping to do recruitment and training in Southend-on-Sea?</p>	<p>Yes.</p> <p>There are some good examples of people with Learning Disabilities being involved in recruitment and training. This is not in all organisations.</p>	 <p>Amber</p>
6	<p>Do commissioners make sure that recruitment in organisations is done so that the people recruited respect people with Learning Disabilities?</p>	<p>Yes.</p> <p>There are some very good examples that show that commissioners make sure that staff recruited respect people with Learning Disabilities.</p> <p>For instance the Approved Provider List which is about people with behaviour that challenges says to services that they must recruit people who show dignity towards the people they work with.</p> <p>This is an example of good practice.</p>	 <p>Green</p>


7	<p>Does Southend-on-Sea Borough Council make sure when it writes plans that those plans serve to treat people equally?</p>	<p>Yes.</p> <p>There is some good equalities work in our plans.</p> <p>We think about how our plans will affect people of different ages and different ethnic minority groups. We also think about other 'protected characteristics' such as, people with disabilities and people of different genders;</p>	 <p>Green</p>
8	<p>Can people complain about services?</p>	<p>Yes.</p> <p>There are some good complaints systems which people with Learning Disabilities can easily use.</p> <p>There are complaints systems in organisations that provide services. There is also a complaints system at Southend-on-Sea Borough Council.</p>	 <p>Green</p>

9	<p>Are people treated well when they lack mental capacity?</p> <p>A lack of mental capacity means that people find it hard to make decisions for themselves’.</p>	<p>Yes.</p> <p>A lot of organisations treat people well when they lack mental capacity.</p> <p>This is because staff who work with people with learning disabilities, have had training in how to work with people who lack mental capacity.</p>	 <p>Green</p>
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Living Well (Section C)


	Questions	What happens in Southend-on-Sea	How well are we doing?
1	Are health and social care working well together in Southend-on-Sea?	<p>Yes.</p> <p>The Southend-on-Sea Clinical Commissioning Group (CCG) and Southend-on-Sea Borough Council are working well together.</p> <p>An example is the new Pioneer Partnership which will join up health and social care in many ways. This is good because we are 1 of only 14 in the country out of 100's that could be doing this.</p> <p>However, Health and Social Care do not put money together for people with behaviour that challenges yet but are working towards this.</p>	 <p>Amber</p>



2	<p>Can people with Learning Disabilities travel where they want to in Southend-on-Sea?</p>	<p>Yes.</p> <p>Lots of buses go to the town centre of Southend-on-Sea. There are a lot of things to do in the centre.</p> <p>Buses also go from the town centre to locations like sports centres.</p> <p>We are also asking shops to become 'safe places' so that more people with Learning Disabilities feel safer when they arrive at where they are going.</p> <p>'Safe places' are places where people can go to make a phone call.</p>	 <p>Green</p>
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3	<p>Are there good 'Arts and culture' things to do in Southend-on-Sea?</p>	<p>Yes.</p> <p>There is a new centre called 'The Forum' which contains the main library and the 'Focus Gallery (Arts).</p> <p>The library has a van which goes to different centre's where people with Learning Disabilities are.</p> <p>The library also has developed some 'reasonable adjustments' to help people with Learning Disabilities use its services.</p> <p>Reasonable adjustments are changes made to services so that people can use them better.</p> <p>There are many music activities in Southend-on-Sea.</p>	 <p>Green</p>
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4	<p>Are there good 'Sport and leisure' things to do in Southend-on-Sea?</p>	<p>Yes.</p> <p>There are 4 sports centres in Southend-on-Sea with things to do that all people including people with learning disabilities can do. Some are 'reasonably adjusted' for people with Learning Disabilities.</p> <p>There are some clubs at the sports centres that are just for people with Learning Disabilities.</p> <p>The 'Active Southend' partnership wants to make more sports accessible for people with Learning Disabilities.</p>	 <p>Green</p>
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5	<p>Are people with Learning Disabilities helped to get jobs in Southend-on-Sea?</p>	<p>Yes.</p> <p>We are helping to get more people with Learning Disabilities into jobs than other areas.</p> <p>We are doing better at this than the average in England and the average in the East of England region.</p> <p>We are working hard to get the right jobs for people.</p>	 <p>Green</p>
6	<p>Are we helping young people in Southend-on-Sea to get the right services as they become adults?</p>	<p>Yes.</p> <p>We will be developing one plan for each child and young person with a Learning Disability. This will be called an 'Education, Health and Care Plan'. The government has asked all Local Authorities to do this.</p> <p>We are doing well at this which is based on some good working between</p>	 <p>Green</p>

		<p>education, social care and health. The teams often know the young people they are working with very well.</p>	
7	<p>Are people with Learning Disabilities safe from hate crime in Southend-on-Sea?</p>	<p>This is difficult to answer but there are some good things going on in Southend-on-Sea that could help hate crime to go down.</p> <p>We have done training courses so that people with Learning Disabilities know about hate crime and what to do if it happens to them. We think they know more this than they did because at a recent hate crime conference people seemed to know a lot.</p> <p>Mencap (Southend) have now got hate crime ambassadors who people with Learning Disabilities can go to if they have experienced hate crime This is new and is the first in the country.</p> <p>There are community development</p>	 <p>Green</p>

		activities in Southend-on-Sea which may help to bring the community together.	
8	Are carers involved in service planning?	<p>Yes.</p> <p>People with a Learning Disability and family carers are involved in service planning and decision making including about personal budgets.</p>	 <p>Green</p>
9	Do family carers help to shape strategy?	<p>Yes.</p> <p>Family carers have helped to shape services for people with Learning Disabilities.</p> <p>Carers have helped to shape the carers strategy.</p>	 <p>Green</p>